



Quality Policy Statement

Louisiana CAT is committed to providing **products and services of the highest quality** utilizing the most dependable and advanced technology to our Customers by:

- Utilizing the **Voice of the Customer** to develop and provide innovative solutions that meet or exceed Customer expectations.
- **Empowering our Employees** with the necessary training and resources to be successful in a safe work environment.
- Integration and compliance with the **ISO 9001 Quality Management System** using it as a strategic platform to consistently provide quality products and services, and to satisfy all applicable requirements.
- Establishing, maintaining and improving our core processes through a comprehensive **Continuous Improvement** culture.



Mike Jennings

**General Manager
and the Employees of
Louisiana CAT – New Iberia**